

**Multi-State Collaborative PI-CME Grants
for Improvement in the Diagnosis and Management of COPD –
Supported by Pfizer, Inc. and GlaxoSmithKline**

Project Abstract

Project Name – Diagnosis and Management of COPD

Organization, City, State

Kaiser Permanente
3495 Piedmont Road – Building #9
Atlanta, Ga. 30305

Project Title – Diagnosis and Management of COPD

Contact Person, e-mail address

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Participants: # physicians and # non-physicians

15 physicians began project and 14 physicians completed project

Brief Summary of Activity

Physicians had the following outcomes:

Selected Outcomes of Project

We were interested in
Ensuring that we had a spirometry test performed to confirm dx. of COPD
Increasing # of vaccinations given to patients with dx. of COPD

Lessons Learned (both positive and negative)

Positive –
Physicians really are willing to improve performance as long as you can provide specific expectations (backed up by evidence), good educational resources, accurate data, monthly feedback.

Outcomes:

Increased spirometry testing by overall 42% points

Increased flu vaccinations by overall 18% points
Increased pneumonia vaccinations by overall 46% points

Really liked the "concept" of the HIT data base and how it
analyzed care
identified gaps
identified resources specific to the gaps
tracked progress

Negative

The data base was not designed for the practitioner who practices in a multi-specialty environment such as Kaiser Permanente

- 1) Data base was applicable to our practice setting. For example:
We don't offer pulmonary rehab
- 2) The spirometry field ranked care for "initial" spiromtries, however, at the end of the project did not give any acknowledge for spiromtries we went back to capture with the patient
- 3) Vaccination fields wouldn't let us enter pneumococcal vaccination dates over 12 months, and they could have gone back up to 5 years
- 4) If patient was a "former" smoker, the data base still asked if we have materials for stop smoking
- 5) The MOC information given was incorrect for Internal Medicine, and Family Practice could not use this project for MOC at all because it was industry funded